
PRESS RELEASE

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Ward Lumber announces Light Livestock Equipment & Supply's Vendor of the Year

Jay, NY - Jay Ward, President of Light Livestock Equipment, announced United Parcel Service (UPS), as the recipient of the 2010 Vendor of the Year Award.

UPS met or exceeded criteria set for outstanding customer service in 2010, excelling in the areas sales, order processing and timely and accurate deliveries. The following people on the UPS team who service Ward Lumber's account exceeded expectations in the areas of sales and service and helped earn UPS the award: Jennifer Fair, Sales Representative, has been employed at UPS for 5 years. "Jennifer handles some of the things that I can't from here to assure that our customers are taken care of on time", said Jon Capen, Light Livestock Equipment & Supply Manager. Mike Kilmer, Area Sales Manager for UPS, supports Jennifer in resolving any issues that arise in a timely manner. Jennifer said "Mike shares my passion for providing large customers like Ward Lumber/Light Livestock Equipment excellent customer support and he does his best to make sure that whenever there is any additional help or support that I need on the account, he is there to provide it. Debbie Ohara is the driver for UPS. Jon Capen said "Debbie is very flexible with her pick ups. She is always willing to meet me later in the day if she is still in the area for a second pick up, providing excellent service."

Light Livestock Equipment is supplier of light livestock equipment located in Jay, NY. Light Livestock Equipment supplies quality light livestock equipment for alpacas, llamas, mini-horses, mini-cows, sheep, donkeys and goats. Light Livestock Equipment is a joint venture between AuSable Valley Alpacas and Ward Lumber. Both businesses are owned and operated by Jay Ward and family.

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